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Subject: Hot swapping SLICE CHAIN cables to SLICE Equipment	
Affects: All SLICE NANO and SLICE MICRO Users	Date: 11 December 2013
Immediate user action required: Implement procedure change if necessary Follow-up action required: None	For additional information, contact: support@dtsweb.com +1 562 493 0158

All SLICE NANO and MICRO data recorders, as well as accessory products such as the SLICE Distributor use a common 12-conductor SLICE CHAIN connection scheme. The SLICE CHAIN contains power, communication, and control signals. It is possible to damage circuits in SLICE Base units or SLICE Distributors when the CHAIN cables are plugged in while system power is applied. For example, if you plug a CHAIN cable into a SLICE Distributor port while the Distributor is powered, there is a chance the locking clip might randomly short pins on the Distributor port. In some cases, this can damage circuits in the port.

Connecting SLICE CHAIN cables to SLICE equipment *while signals/power are active/hot* is not supported. If a port or cable is hot, it is possible that incorrect connector orientation may cause a brief short and damage the equipment.

The risk can be eliminated completely by removing all power and signals to the SLICE system prior to plugging interconnecting SLICE CHAIN cables into SLICE equipment. Application of power and other signals should occur after any and all SLICE CHAIN cables have been connected to the SLICE equipment. DTS strongly suggests following this procedure at all times.

If you have questions or concerns, please contact support@dtsweb.com for additional information.